Family Guidance Center
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www.familyguidancecenter.com

# FGC MyCare
## *Quick Access Guide*

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## First Time Users: Before You Can Log In

Family Guidance Center must first start your FGC MyCare access. Once started, you will receive an email from info@familyguidancecenter.com with a link to set up your account. Click the link and follow the prompts to finish setting up your account. Your username is typically the email address you provided to Family Guidance Center.

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## Using FGC MyCare on a Phone or Tablet

1. Open the App Store or Google Play.
2. Search for **FGC MyCare**.
3. Download and open the app.
4. Log in using your username (usually your email) and password.

Direct download links::

- App Store: https://apps.apple.com/us/app/fgc-mycare/id6763323381
- Google Play: https://play.google.com/store/apps/detailsid=com.familyguidancecenter.app&hl=en_US

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## Using FGC MyCare on a Computer

1. Open your internet browser (Chrome, Safari, etc.).
2. Go to **app.familyguidancecenter.com**.
3. Log in using your username (usually your email) and password.

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## Helpful Tips

- Check your Spam, Junk or Promotions folder if you do not see the setup email.
- Make sure you are using the same email address you provided to us.
- Allow camera and microphone access if prompted.
- For the best chance of receiving help before your appointment, please call *at least* 1-hour before your scheduled appointment time.

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## Need Help?

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